

Effective August 29, 2022 we are improving our OMIDRIAssure patient services programs. In order to upgrade deliverables to our customers, we will be transitioning to a new vendor (Trial Card) to assist us in developing these enhancements. The new program will include:

- **Advanced Technology Platform**
 - Instant automation (EFT, ACH-direct deposit)
 - Will require enrollment with electronic banking, if not already established
- **New** - User friendly dashboard to review the claims submitted to our program
 - Review claim status, search for patients, see payment details
- **Acknowledgment Letters**
 - Thank you upon receipt. Approvals. Denials. Reconciliation report
- **Phone and fax numbers remain the same**

We Pay The Difference patient reimbursement program provides financial assistance for patients with insufficient payment for **commercial insurance only**.

- **Criteria:** Claims must be submitted within 180 days from the date of service, covered benefit required, EOB and CMS claim form (1500/UB-04) need to be included, We Pay The Difference enrollment form signed by administrator or physician. Forms can be faxed or uploaded into the dashboard

Equal Access patient assistance program for financially eligible uninsured or government-insured patients

- **Criteria:** Signed Patient Certification form must be submitted 5 days before the date of surgery, financial qualifications of having a family household income of <500% of the FPL (Federal Poverty Level), and performed by a U.S. surgeon

What steps will you need to take?

- Meet with the OMIDRIA team to review how the program can assist your practice
- Enroll in the customer Dashboard (not required, voluntary)
- Confirm your participation in EFT programs
- Continue to fax your Patient Certification forms and fax or upload your We Pay The Difference forms, when applicable

For additional information: please contact your local representative or Field Reimbursement Manager at your convenience.

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FOR PERSONALIZED HELP, CALL THE LIVE ASSISTANCE REIMBURSEMENT HOTLINE AT

1-877-OMIDRIA (1-877-664-3742), 9AM-5PM ET, MONDAY-FRIDAY



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